



SHARED GOALS



Improved client experience



Increased collaborations to improve programs



Integration into society

WE NEED SUPPORT WITH

IMPROVING OUTCOME MEASURES



IMPROVING PRE- PRESENT - POST EVALUTIONS

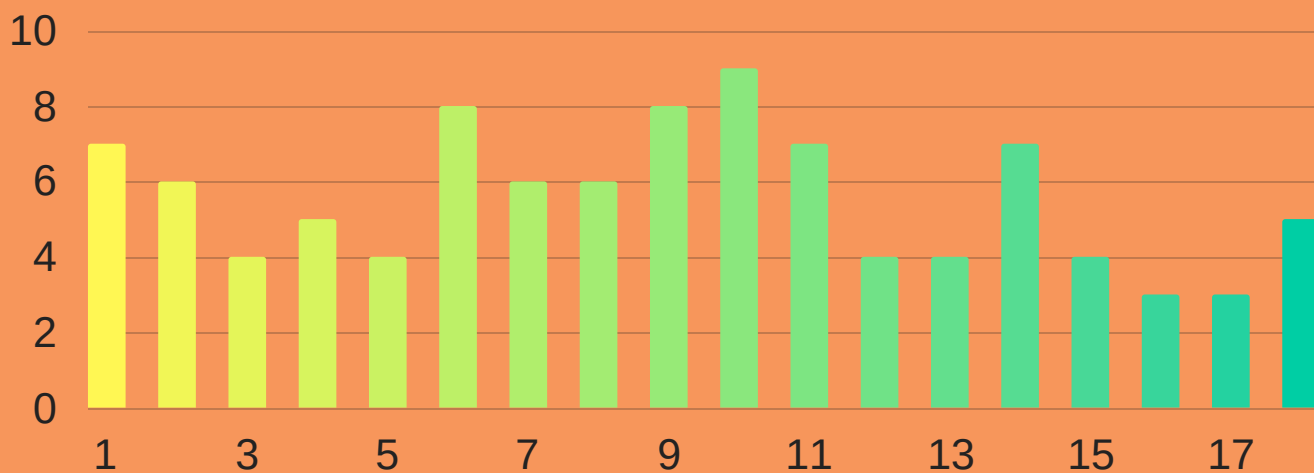


KNOWLEDGE OF OTHER SERVICES



VALUING MENTAL HEALTH ACTIONS SUPPORTED BY OUR MEMBERS

NUMBER OF AGENCIES



NEXT STEP ACTIONS

SHARED GOALS

CLIENT EXPERIENCE

Measuring the interaction between an organization and an individual, through the individual's experience.

- Improving research methods to influence future methods and policies
- Creating in house database to measure outcomes
- Improving navigation through 2-1-1
- Pre/ Post evaluations with client experience
- Engaging with clients about outcomes and using evidence based services

COLLABORATION

Working with others to produce or create something

- Membership with the council
- Engaging new stakeholders and partners to expand and improve service delivery in mental health and addiction
- Working with a parent advisory council

INTEGRATION INTO SOCIETY

Process of re/introducing individuals into social society

- Providing support through employment, housing, education, advocacy of treatments
- Introducing new models for disaster psychological programs

WE NEED SUPPORT WITH

IMPROVING OUTCOME MEASURES

Evaluation of results

- Improving research methods to evaluate outcomes
- Measuring how projects and partnerships are making long term impacts on an individual's quality of life
- Pre/ Post evaluations with client experience
- Evaluating and eliminating avoidable costs
- Analyzing best outcomes to measure

IMPROVING PRE/POST EVALUATIONS

Evaluation of client experience and outcomes before and after program or interaction

- Measuring the effects of information services vs. workshops
- Measuring quality of life after returning to active usage
- Evaluation of online crisis services
- Evaluation of child development

KNOWLEDGE OF OTHER SERVICES

Awareness of other organizations for referrals and collaboration

- improving better connections with Addictions and Mental Health community providers
- Knowledge of government and legislation

TOP VALUING MENTAL HEALTH ACTIONS FOR OUR MEMBERS

OUTCOME #1

Implement a community based hub model where services are jointly planned and delivered through multiple sectors through one location either physically or virtually incl. housing, justice, etc.

OUTCOME #6

Develop pathways to and from primary health care to support coordination within, and transition between, health and community settings (including schools)

OUTCOME #9

Explore increasing counselling capacity in the addiction and mental health sector

OUTCOME #10

Train those who work in first point-of-contact settings (eg. first responders, police officers, correctional officers, other health practitioner) to identify and support people with addiction and/or mental health issues, informed by the communities and individuals impacts.